

## Physician Customer Satisfaction Survey Coastal RRG Underwriting

Please take a minute out of your busy schedule to complete this customer survey. Unless you request us to contact you, this survey will be kept confidential and will not identify you or your business. (If you desire, this survey can be completed on line through our web site [www.coastalins.org](http://www.coastalins.org))

1. Please rate your overall experience regarding your renewal process  
Excellent      Good              Satisfactory              Poor              Unacceptable
2. Timeliness of renewal process  
Excellent      Good              Satisfactory              Poor              Unacceptable
3. Knowledge Underwriter  
Excellent      Good              Satisfactory              Poor              Unacceptable
4. Courtesy of Coastal staff  
Excellent      Good              Satisfactory              Poor              Unacceptable
5. Pricing of renewal  
Excellent      Good              Satisfactory              Poor              Unacceptable

Comments:

If you desire a call, please list your name and phone number.